

# **IMPORTANT**

**Do Not Return This Product To The Store**

**If you have a problem with this product, please contact the  
"Haier Customer Satisfaction Center" at 1-877-337-3639.**

**DATED PROOF OF PURCHASE, MODEL # AND SERIAL # REQUIRED FOR WARRANTY SERVICE**



**Haier America  
New York, NY 10018**

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**Haier**

Haier USA, Inc. 1998

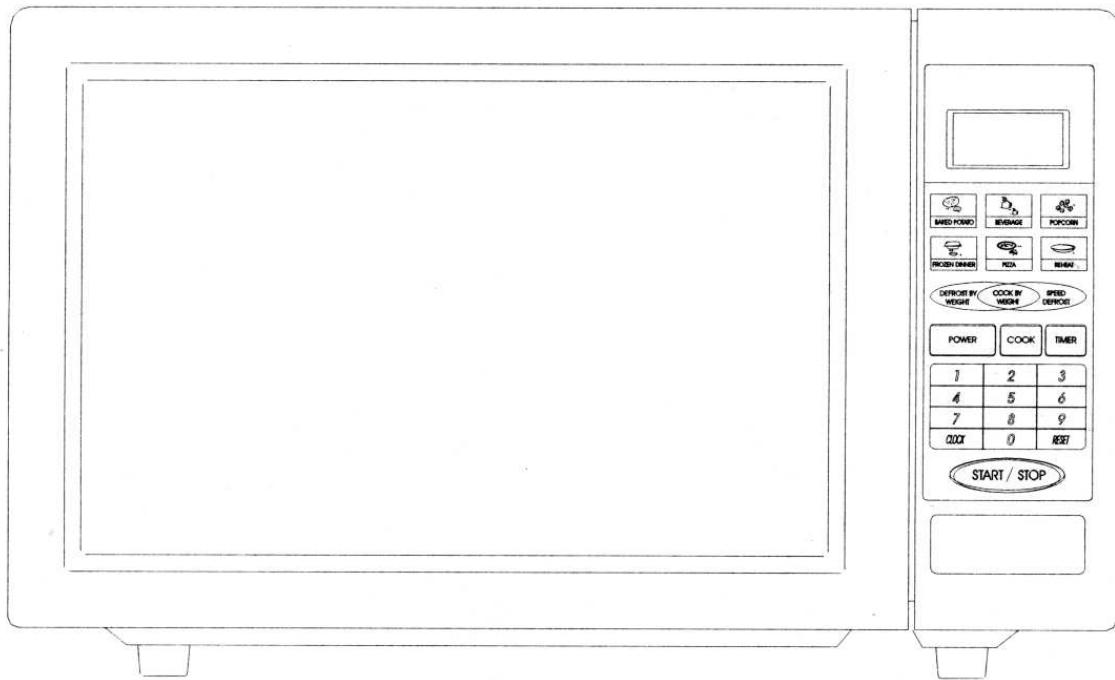
Haier America  
New York, NY 10018



What The World Comes Home To™

# Microwave Oven MWG10021TW

## Owner's Manual



1. READ these instructions carefully before installing and operating the oven. Keep them for further reference.
2. Record in the space below the SERIAL NO. found on the nameplate on your oven and retain this information for future reference.

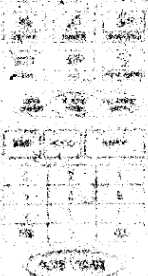
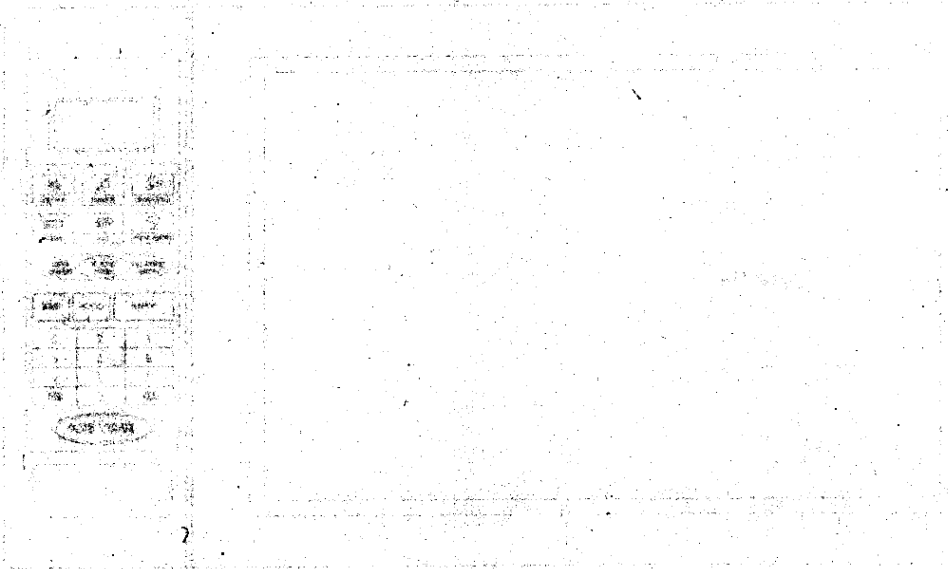
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Owner's Manual

Microwave Oven  
MWG10021TW



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SERIAL NO.

## **PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY**

- (a) Do not attempt to operate this oven with the door-open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the :
  - 1 Door ( bent ),
  - 2 Hinges and latches ( broken or loosened ),
  - 3 Door seals and sealing surfaces.
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

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# IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

**WARNING** - To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. **Read all instructions before using the appliance.**
2. Read and follow the specific "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" on page 2.
3. Select a level surface that provides enough open space for the intake and/or outlet vents. A minimum clearance of 3 inches is required between the oven and any adjacent wall. One side must be open. Leave a minimum clearance of 3 inches above the oven. Do not cover or block any openings on the appliance. Do not remove feet from the bottom of the oven. This appliance must be grounded. Connected only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" on page 4.
4. Some products such as whole eggs and sealed containers, for example, closed glass jars may explode and should not be heated in this oven.
5. Use this appliance only for its intended use as described in this manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
6. As with any appliance, close supervision is necessary when used by children.
7. To reduce the risk of fire in the oven cavity:
  - a. Do not overcook food. Carefully attend appliance if paper, plastic or other combustible materials are placed inside the oven to facilitate cooking.
  - b. Remove wire twist-ties from paper or plastic bags before placing bag in oven.
  - c. If materials inside the oven should ignite, keep oven door closed, turn oven off, and disconnect the power cord or shut off power at the fuse or circuit breaker panel.**
  - d. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils or food in the cavity when not in use.
8. Microwave heating of beverage can result in delayed eruptive boiling, therefore care has to be taken when handle the container.
9. Do not deep fry food in the microwave. It is difficult to control the fat which could cause a fire hazard.
10. Pierce foods with heavy skins such as potatoes, whole squash, apples and chestnuts before cooking.
11. The contents of feeding bottles and baby jars should be stirred or shaken and the temperature should be checked before serving in order to avoid burns.
12. Cooking utensils may become hot because of heat transferred from the heated food. Potholders may be needed to handle the utensil.
13. Do not cover or block any openings on the appliance.
14. Do not store or use this appliance outdoors. Do not use this product near water, for example, near a kitchen sink, in a wet basement, or near a swimming pool, and the like.
15. Do not operate this appliance if it has a damaged cord or a plug, if it is not working properly or if it has been damaged or dropped.
16. Do not immerse cord or plug in water. Keep cord away from heated surface. Do not let cord hang over edge of table or counter.
17. Use only thermometers which are specifically designed for use in microwave ovens.
18. Do not operate any heating or cooking appliance beneath this appliance.
19. Be certain the glass tray and roller ring are in place when you operate the oven.
20. **WARNING:** It is hazardous for anyone other than a trained person to carry out any service or repair operation which involves the removal of any cover which gives protection against exposure to microwave energy. If there is any damage, do not operate the oven and contact your dealer or Haier authorized servicer.

## SAVE THESE INSTRUCTIONS

# GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current.

**WARNING:** Improper use of the grounding plug can result in a risk of electric shock.

## Electrical Requirements

The oven must be plugged into at least 20 amp, 120 volts, 60 Hz grounded outlet. It is recommended that a separate circuit serving only the oven be provided. The oven is equipped with a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded.

## Extension Cord

We do not recommend to use an extension cord. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3 blade grounding plug and a 3-slot receptacle that will accept the plug on the microwave oven. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

**Notes:** 1. If you have any questions about the grounding or electrical instructions, consult a qualified electrician or service person.  
2. Neither Haier nor the dealer can accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.



# UTENSILS GUIDE

This section lists which utensils can be used in the microwave, which ones have limited use for short periods, and which ones should not be used in the microwave.

## Recommended

- **Microwave browning dish** - Use to brown the exterior of small items such as steaks, chops, or pancakes. Follow the directions provided with your browning dish.
- **Microwaveable plastic wrap** - Use to retain steam. Leave a small opening for some steam to escape and avoid placing it directly on the food.
- **Paper towels and napkins** - Use for short-term heating and covering; these absorb excess moisture and prevent spattering. Do not use recycled paper towels, which may contain metal and could ignite.
- **Glass and glass-ceramic bowls and dishes** - Use for heating or cooking.
- **Paper plates and cups** - Use for short-term heating at low temperatures. Do not use recycled paper, which may contain metal and could ignite.
- **Wax paper** - Use as a cover to prevent spattering.
- **Thermometers** - Use only those labeled "Microwave Safe" and follow all directions. Check the food in several places. Conventional thermometers may be used on microwave food once the food has been removed from the oven.

## Limited Use

- Ceramic, porcelain, and stoneware - Use these if they are labeled "Microwave Safe".
- Plastic - Use only if labeled "Microwave Safe". Other plastics can melt.
- Straw, wicker, and wood - Use only for short-term heating, such as warming dinner rolls for a few seconds; baskets and bowls may be flammable.

## Not Recommended

- Glass jars and bottles - Regular glass is too thin to be used in a microwave. It can shatter and cause damage and injury.
- Paper bags - These are a fire hazard, except for popcorn bags that are designed for microwave use.
- Styrofoam plates and cups - These can melt and leave an unhealthy residue on food.
- Plastic storage and food containers - Containers such as margarine tubs can melt in the microwave.
- Metal utensils - These can damage your oven. Remove all metal before cooking.

**Note:** Should you wish to check if a dish is safe for microwaving, place the empty dish in the oven and microwave on HIGH for 30 seconds. A dish which becomes very hot should not be used.



# COOKING TECHNIQUES

Your microwave makes cooking easier than conventional cooking, provided you keep these considerations in mind:

## Stirring

Stir foods such as casseroles and vegetables while cooking to distribute heat evenly. Food at the outside of the dish absorbs more energy and heats more quickly, so stir from the outside to the center. The oven will turn off when you open the door to stir your food.

## Arrangement

Arrange unevenly shaped foods, such as chicken pieces or chops, with the thicker, meatier parts toward the outside of the turntable where they receive more microwave energy. To prevent overcooking, place delicate areas, such as asparagus tips, toward the center of the turntable.

## Shielding

Shield food with narrow strips of aluminum foil to prevent overcooking. Areas that need shielding include poultry wing-tips, the ends of poultry legs, and corners of square baking dishes. Use only small amounts of aluminum foil. Larger amounts can damage your oven.

## Turning

Turn foods over midway through cooking to expose all parts to microwave energy. This is especially important with large foods such as roasts.

## Standing

Foods cooked in the microwave build up internal heat and continue to cook for a few minutes after heating stops. Let foods stand to complete cooking, especially foods such as cakes and whole vegetables. Roasts need this time to complete cooking in the center without overcooking the outer areas. All liquids, such as soup or hot chocolate, should be shaken or stirred when cooking is complete. Let liquids stand a moment before serving. When heating baby food, stir well at removal and test the temperature before serving.

## Adding moisture

Microwave energy is attracted to water molecules. Food that is uneven in moisture content should be covered or allowed to stand so that the heat disperse evenly. Add a small amount of water to dry food to help it cook.

# BEFORE YOU CALL FOR SERVICE

If the oven fails to operate:

- A) Check to ensure that the oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.
- C) Check to ensure that the control panel is programmed correctly and the timer is set.
- D) Check to ensure that the door is securely closed engaging the door safety lock system. Otherwise, the microwave energy will not flow into the oven.

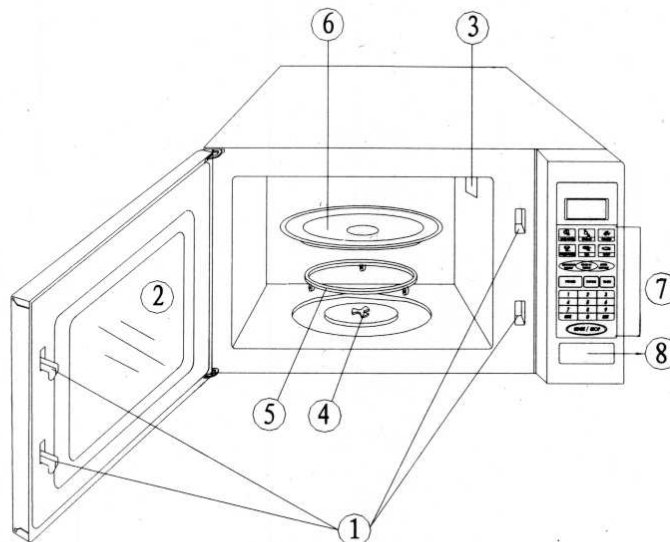
**IF NONE OF THE ABOVE RECTIFY THE SITUATION, THEN CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE OVEN YOURSELF.**

## SPECIFICATIONS

Power Consumption:	120V~60Hz, 1450W
Output:	1000W
Operation Frequency:	2450MHz
Outside Dimensions(HxWxD):	12 x 20 11/16 x 16 3/4 in.
Oven Cavity Dimensions(hxWxD):	8 5/8 x 13 3/4 x 14 in.
Oven Capacity:	1.0 cu. Ft.
Cooking Uniformity:	Turntable System (12 3/8")
Net Weight:	Approx. 39.4 lbs.

## PART NAMES

- |                           |                       |
|---------------------------|-----------------------|
| 1 Door Safety Lock System | 5 Roller Ring         |
| 2 Oven Window             | 6 Glass Tray          |
| 3 Oven Air Vent           | 7 Control Panel       |
| 4 Shaft                   | 8 Door Release Button |



# CONTROL PANEL

(Also see following pages for more detail.)

## DISPLAY

Cooking time, power, indicators and present time are displayed.

## MENU COOKING:

### BAKED POTATO

### POPCORN

### PIZZA

### BEVERAGE

### FROZEN DINNER

### REHEAT

Allows you to reheat or cook food automatically without entering power level or time.

## POWER

Use to set power level.

## TIMER

You can use the TIMER function independently, even while a cooking program is going on in the oven.

## COOK

Cook at one power level for a period of time, then the oven automatically switch to another power level for the rest of cooking time.

## COOK BY WEIGHT

Touch to enter weight of meat accurately. The oven automatically sets the cooking time and power level.

## DEFROST BY WEIGHT

Touch to set the weight of the food to be defrosted; the oven automatically sets the defrosting time and power level.

## SPEED DEFROST

Touch to set defrosting time; the oven automatically divides the defrosting time into periods of alternating defrost and stand times by cycling on and off.

## NUMBER PADS(0-9)

Touch to set times or amounts.

## CLOCK

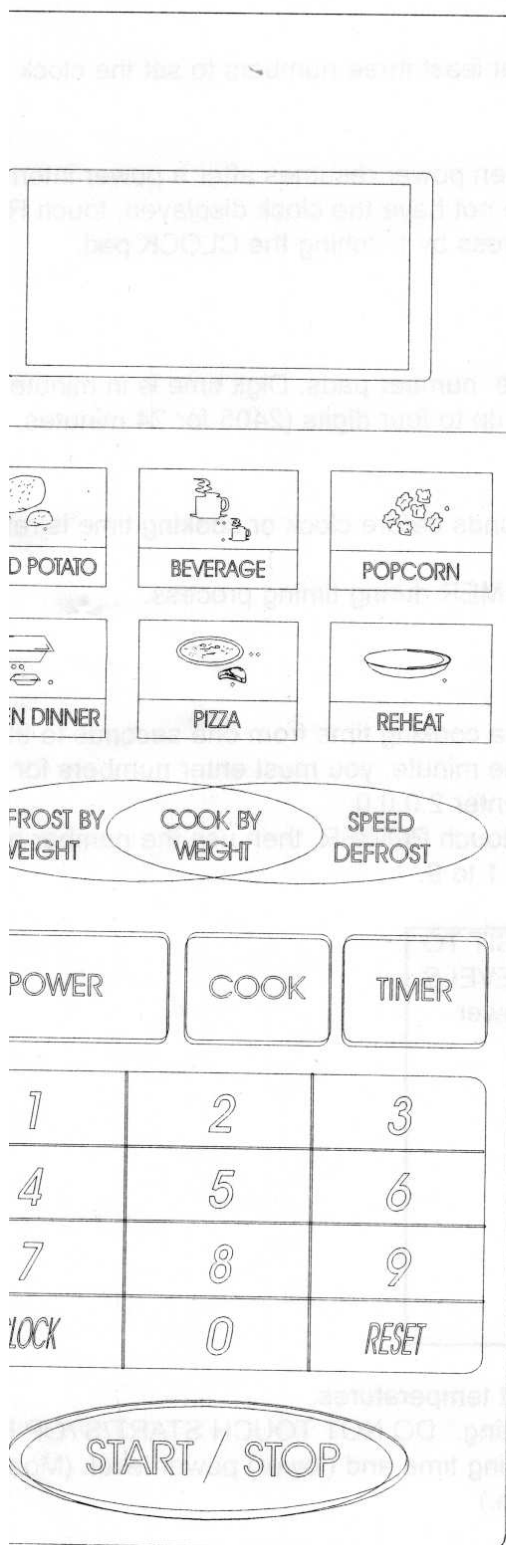
Touch to set the clock.

## RESET

Clears all previous settings if touched before cooking starts.

## START/STOP

Touch to start or stop cooking.



# OPERATION INSTRUCTIONS

## BEEPS DURING OVEN SETTINGS

ONE BEEP: Oven accepts the entry.

TWO BEEPS: Oven does not accept the entry, check and try again.

## SETTING THE CLOCK

1. Touch CLOCK pad.
2. Use the number pads to enter the correct time. You must touch at least three numbers to set the clock (one for hour and two for minutes).
3. Touch CLOCK pad again.

**NOTE:** This is a 12 hour clock. When the oven is plugged in or when power resumes after a power interruption, the display will show ENTER CLOCK TIME, if you prefer to not have the clock displayed, touch RESET pad. You can check the clock time while cooking is in progress by touching the CLOCK pad.

## SETTING THE OVEN TIMER

1. Touch TIMER pad.
2. Enter the amount of time you want to count down by touching the number pads. Digit time is in minutes and seconds and set left to right. Set one digit (a 5 for 5 seconds) or up to four digits (2405 for 24 minutes, 5 seconds).
3. Touch START/STOP pad.

**NOTE:** • Time countdown can be seen in display for 3 seconds before clock or cooking time is returned to display.

• Touch TIMER and then touch RESET to cancel TIMER during timing process.

## SETTING COOKING TIMES AND POWER LEVELS

### A. One-stage Cooking

1. Use the number pads to set a cooking time. You can set a cooking time from one seconds to 99 minutes and 99 seconds. If you are setting a time greater than one minute, you must enter numbers for both minutes and seconds. For example, to set 20 minutes, enter 2,0,0,0.
2. If you want to set a power level other than 100% power, touch POWER, then use the number pads to enter the power level. You can set the power level from 1 to 9.
3. Touch START/STOP to start cooking.

USE THESE SINGLE DIGIT TO REPRESENT POWER LEVELS	
Number pad	% of Power
9	90%
8	80%
7	70%
6	60%
5	50%
4	40%
3	30%
2	20%
1	10%

### B. Two-Stage Cooking

Some recipes require different stages of cooking at different temperatures.

1. SET STAGE 1: Follow steps 1 and 2 in "One-Stage Cooking." DO NOT TOUCH START/STOP PAD.
2. SET STAGE 2: Touch COOK pad then enter proper cooking time and (lower) power level. (Most 2-stage recipes use lower power for second stage.)
3. Touch START/STOP pad.

**NOTE:** After total time has elapsed, 4 beeps sound and END appears in display. Touch RESET pad or open oven door to clear END before starting another cooking function.

### SETTING "SPEED DEFROST"

1. Touch SPEED DEFROST pad.
2. Enter desired defrosting time by touching correct number pads. Digital timer sets minutes and seconds from left to right so a single digit can be set (5 for 5 seconds ) or up to 4 digits (2405 for 24 minutes 5 seconds).
3. Touch START/STOP pad.

NOTE: • After time has elapsed four beeps sound and END appears in display. Touch RESET pad or open door to clear END before starting another cooking function.

- After setting SPEED DEFROST, oven can be programmed to automatically switch to one or two-stage cooking.

- A. For speed defrost and one stage cooking, follow steps above. Before touching START/STOP pad, touch COOK pad, enter time and power level. Then touch START/STOP pad.
- B. For speed defrost and two stage cooking, follow steps above. Before touching START/STOP pad, enter two-stage cooking programs.

### SETTING "COOK BY WEIGHT"

1. Touch COOK BY WEIGHT pad.
2. Enter the one-digit code by touching the correct number pad.
3. Enter weight.
4. Touch START/STOP pad.

NOTE: Your microwave oven makes cooking easy. You set the type and weight of food, and the oven automatically sets the cooking time and power level.

"COOK BY WEIGHT" CODE DESCRIPTIONS		
CODE	TYPE	MAX WEIGHT
1	BEEF	5 lb.
2	MUTTON	5 lb.
3	PORK	5 lb.

- Meat must be defrosted and at refrigerated temperature.
- Weight must be in pounds and ounces. Ounce weights less than 10 must be preceded by a 0. If label gives weight in pounds only, change the fraction of a pound to ounces using the following chart.

CONVERTING FRACTIONS OF A POUND TO OUNCES	
FRACTIONS OF A POUND	OUNCES
Less than .03	0
.03 to .09	1
.10 to .15	2
.16 to .21	3
.22 to .27	4
.28 to .34	5
.35 to .40	6
.41 to .46	7
.47 to .53	8
.54 to .59	9
.60 to .65	10
.66 to .71	11
.72 to .78	12
.79 to .84	13
.85 to .90	14
.91 to .97	15
above .97	go to next even

- Turn meat over when oven beeps twice. Touch START/STOP to resume cooking.
- After total cooking time, 4 beeps sound and END appears in display. Touch RESET or open oven door to clear END before starting another cooking function. Let meat stand few minutes before carving.



## SETTING "DEFROST BY WEIGHT"

1. Touch DEFROST BY WEIGHT pad.
2. Enter weight.
3. Touch START/STOP pad.

- NOTE:**
- Weight must be in pounds and ounces. Ounce weights less than 10 must be preceded by a 0. If label gives weight in pounds only, change the fraction of a pound to ounces using the chart on this page.
  - Turn food over when oven beeps twice. Touch START/STOP pad to resume defrosting.
  - After total defrosting time, 4 beeps sound and END appears in display. Touch RESET or open oven door to clear END before starting another cooking function.

## SETTING "SAFETY LOCK"

- The safety lock prevents unsupervised operation by little children.
- To set, press and hold RESET pad for 3 seconds, LOCK indicator lights.
- To cancel, press and hold RESET pad for 3 seconds, LOCK indicator goes off.

COOK BY WEIGHT CODE		
DESCRIPTIONS		
	TYPE	MAX WEIGHT
1	BEEF	5 lb
2	MUTTON	5 lb
3	PORK	5 lb

CONVERTING FRACTIONS OF A POUND TO OUNCES	
FRACTIONS OF A POUND	OUNCES
Less than 0.5	0
0.5 to 0.9	1
1.0 to 1.4	2
1.5 to 1.9	3
2.0 to 2.4	4
2.5 to 2.9	5
3.0 to 3.4	6
3.5 to 3.9	7
4.0 to 4.4	8
4.5 to 4.9	9
5.0 to 5.4	10
5.5 to 5.9	11
6.0 to 6.4	12
6.5 to 6.9	13
7.0 to 7.4	14
7.5 to 7.9	15
8.0 to 8.4	16
8.5 to 8.9	17
9.0 to 9.4	18
Above 9.5	go to next even

# ABOUT "QUICK COOK" SETTINGS

"QUICK COOK" allows you to cook or reheat food automatically without entering power level or time. When setting "QUICK COOK", check visual guide on pad for correct setting. Three "QUICK COOK" settings allow you to cook several amounts of the same food. These include the "BAKED POTATO" "BEVERAGE", and "FROZEN DINNER". After you touch these pads, ENTER AMT appears in the display. In each "MENU COOKING" category, smaller size food is set by touching pad once. One dot (.) below picture of smaller-size food signifies one touch of the pad. The large size can be set by touching the picture pad twice. Two dots (..) below the picture of large size food signifies two touches of the pad.

## SETTING "POPCORN"

1. Touch POPCORN pad. CODE and 1:45 (1 min. 45 sec.) appears in the display. POPCORN automatically sets the cooking time for a 3 to 3 1/2 oz. bag of microwave popcorn.
2. Touch START/STOP pad.

NOTE: • To reset POPCORN time: tap POPCORN pad twice. ENTER TIME appears in display. Touch number pads to enter minutes and seconds. Touch START/STOP pad. This new cooking time will remain whenever you touch the POPCORN pad until you reset it.

## SETTING "BAKED POTATO"

For 4 to 6 oz. potatoes:

1. Touch POTATO pad once.
2. Enter number of potatoes by touching number pads from 1 to 4. Cooking times for small-medium potatoes are as follows:

1 potato:	2 min. 10 sec.
2 potatoes:	4 min. 10 sec.
3 potatoes:	6 min. 10 sec.
4 potatoes:	8 min. 10 sec.

3. Touch START/STOP pad.

For the large 8 to 10 oz. potatoes:

1. Tap POTATO pad twice.
2. Enter number of potatoes by touching number pads from 1 to 4. Cooking times for large potatoes are as follows:

1 potato:	4 min. 15 sec.
2 potatoes:	7 min. 40 sec.
3 potatoes:	11 min. 05 sec.
4 potatoes:	14 min. 30 sec.

3. Touch START/STOP pad.

## SETTING "PIZZA"

Reheating a slice ( or two thin ones) of leftover pizza:

1. Touch PIZZA pad once. 0:45 ( 45 sec.) appears.
2. Touch START/STOP pad.

Heating a whole frozen pizza:

1. Tap PIZZA pad twice. 2:40 ( 2 min. 40 sec.) appears.
2. Touch START/STOP pad.



## SETTING "BEVERAGE"

For 5 to 7 oz. coffee cups:

1. Touch BEVERAGE pad once.
2. Enter number of cups by touching number pads from 1 to 4. Cooking times for coffee cups are as follows:

1 cup :	1 min. 00 sec.
2 cups:	1 min. 50 sec.
3 cups:	2 min. 40 sec.
4 cups:	3 min. 30 sec.
3. Touch START/STOP pad.

For the larger 10 to 12 oz. coffee mugs:

1. Tap BEVERAGE pad twice.
2. Enter number of mugs by touching number pads from 1 to 4. Cooking times for coffee mugs are as follows:

1 mug:	1 min. 35 sec.
2 mugs:	3 min. 05 sec.
3 mugs:	5 min. 00 sec.
4 mugs:	6 min. 30 sec.
3. Touch START/STOP pad.

## SETTING "FROZEN DINNER"

Microwaving one or two small (7-9 oz.) frozen dinner:

1. Touch FROZEN DINNER pad once.
2. For 1 entree, just touch START/STOP. For entrees, touch the number pad "2". Cooking times for small-size entrees are as follows:

1 entree	4 min. 15 sec.
2 entrees	7 min. 30 sec.

3. Touch START/STOP pad.

Microwaving one large (10-12 oz.) frozen dinner:

1. Tap FROZEN DINNER pad twice.
2. For 1 entree, just touch START/STOP. For 2 entrees, touch the number pad "2". Cooking times for larger entrees are as follows:

1 entree	6 min. 00sec.
2 entrees	11 min. 00 sec.

3. Touch START/STOP pad.

## SETTING " REHEAT"

1. Touch REHEAT pad. CODE 3:00 (3 min. 00 sec.) appears.
2. Touch START/STOP pad.

**NOTE:** This setting lets you reheat a dinner plate of chilled leftovers with good results.

# Food Facts in Microwave Cooking

**The quality of the food:** Poor quality ingredients are rarely improved by any method of cooking and this applies particularly to microwave cooking, as the process is so fast.

**Temperature:** The colder the food before cooking, the longer it will take to cook.

**Quantity:** The cooking time relates to the amount of food in the microwave oven. Do not overload the microwave. For very large quantities, it is better and may be quicker to cook in two or more batches.

**Density:** The more porous the food, the faster it will cook. A light airy cake mixture will cook faster than jacket potatoes. **Size and Shape:** Uniform shapes cook more evenly. In an irregular shape, such as a leg of lamb, the thinner parts will cook faster than the thick part. The smaller the individual piece of food is (such as the vegetables in a soup) the quicker the cooking.

**Moisture:** There is very little evaporation in microwave cooking so foods can be cooked in the minimum water. Casseroles need about half the usual amount of stock; vegetables need only two or three tablespoons of water.

**Bones:** Meat and poultry bones conduct heat, therefore the areas around them will cook faster than the rest of the meat. Insert a microwave meat thermometer into the thickest part of the flesh away from any bone for an accurate grading.

## Proper Microwave Oven Care and Cleaning

**Warning:** To avoid electric shock always unplug your microwave oven before cleaning.

Ignoring this warning may result in death or injury.

**Caution:** Before using cleaning products, always read and follow manufacturer's instructions and warnings to avoid personal injury or product damage.

**General:**

- Prepare a cleaning solution of 3-4 tablespoons of baking soda mixed with warm water. Use sponge or soft cloth, dampened with the cleaning solution, to wipe down your microwave oven.
- Rinse with clean warm water and dry with a soft cloth.
- Do not use harsh chemicals, abrasives, ammonia, chlorine bleach, concentrated detergents, solvents or metal scouring pads. SOME of these chemicals may dissolve, damage and/or discolor your microwave oven.
- Keep the inside of the oven clean. When food spatters or liquid spills, wipe with a damp cloth.
- To prevent damage to the operating parts inside the oven, care should be taken so water does not sweep into the ventilation openings.
- Care should be taken in cleaning the touch control panel. If the control panel becomes soiled, open the oven door before cleaning. Wipe the panel with a cloth dampened slightly with water only. Dry with a soft cloth. Do not scrub or use any sort of chemical cleaners. Close door and touch STOP/CLEAR.
- If steam accumulates inside or around the outside the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions and in no way indicates a malfunction of the unit.
- The turntable and oven cavity floor should be cleaned regularly. Simply wipe the bottom surface of the oven and dry. The turntable may be washed in mild sudsy water or in the dishwasher.

# Troubleshooting

## Questions and Answers:

- Q. Accidentally running of microwave oven without any food in it. Is it damaged?
- A. We do not recommend operating the microwave oven without any food, however, running the oven empty for a short time will not damage the oven.
- Q. What if oven does not turn on?
- A. Check the following:
- 1) Is the oven plugged in securely? Remove plug from the outlet, wait 10 seconds and reinsert.
  - 2) Check circuit breaker or fuse. Reset circuit breaker or replace fuse if it is tripped or blown.
- Q. Can the oven be used with the glass tray removed?
- A. No. The glass tray must be positioned correctly in the oven before cooking.
- Q. Why does warm air come from the oven vents and steam accumulates on the oven door?
- A. This is due to heat being given off from food cooking in the oven cavity. The warm air is carried out of the oven by the airflow pattern in the oven. There are no microwaves in the air. The oven vents should never be blocked during cooking. During cooking time, steam is given off from the food. Most of the steam is removed from the oven by the air; which circulates in the oven cavity. However, some steam will condense on cooler surfaces such as the oven door. This is normal.
- Q. My microwave causes interference on my TV. Is this Normal?
- A. Some Radio and TV interference might occur when you cook with the microwave oven. This interference is similar to the interference caused by small appliances such as mixers, vacuums, blow dryers, etc. It does not indicate a problem with your oven.
- Q. Can TV dinner trays be placed in the oven?
- A. Only TV dinners labeled microwave safe are recommended for this oven. Make sure foil covers are removed from top of container.

# Limited Warranty

THIS WARRANTY COVERS APPLIANCES WITHIN THE CONTINENTAL UNITED STATES, CANADA AND PUERTO RICO. IT DOES NOT COVER THE FOLLOWING:

- Damages from improper installation.
- Damages in shipping.
- Damage from misuse, abuse, accident, alteration, lack of proper care and maintenance, incorrect current or voltage or acts of God.

Damage from other than normal household use. Damage from service by other than an authorized dealer or service center. Decorative finish, glass or light bulbs. Transportation and shipping costs.

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies.

This warranty does not cover incidental or consequential damages, so the above limitations may not apply to you. Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Haier America  
New York, NY 10018

What is covered and for how long?  
This warranty covers the original retail purchaser. All defects in workmanship or materials for a period of:

- 1 Year in Service
- 12 Months (labor)
- 24 Months (parts)
- 10 Years Magnetron Tube (part only)

What is covered?  
1. The mechanical and electrical parts, which serve as a functional outflow of this appliance for a period of 24 months. This includes all parts except glass, finish, and trim.

2. If the magnetron tube fails due to poor workmanship or material, the part will be replaced.

What will be done and how to obtain service?  
1. We will repair or replace, at our discretion any mechanical or electrical part which proves to be defective in normal usage during the warranty period so specified.

2. There will be no charge to the purchaser for labor on any covered items during the initial 12 month period, and no charge for parts on any covered items during the initial 24 month period. The magnetron tube is covered for a period of ten years.

3. To obtain service, bring the unit to your nearest HAIER authorized service depot. For name of the nearest authorized service center please call:

1-877-337-8639

# Limited Warranty

What is covered and for how long?

This warranty covers the original retail purchaser, all defects in workmanship or materials for a period of:

Carry-In Service

12 Months (labor)

24 Months (parts)

10 Years Magnetron Tube (part only)

What is covered.

1. The mechanical and electrical parts, which serve as a functional purpose of this appliance for a period of 24 months. This includes all parts except glass, finish, and trim.

2. If the magnetron tube fails due to poor workmanship or material, the part will be replaced.

What will be done and how to obtain service?

1. We will repair or replace, at our discretion any mechanical or electrical part which proves to be defective in normal usage during the warranty period so specified.

2. There will be no charge to the purchaser for labor on any covered items during the initial 12 month period, and no charge for parts on any covered items during the initial 24 month period. The magnetron tube is covered for a period of ten years.

3. To obtain service, bring the unit to your nearest HAIER authorized Service depot. For name of the nearest authorized service center please call:

1-877-337-3639.

THIS WARRANTY COVERS

APPLIANCES WITHIN THE

CONTINENTAL UNITED STATES, CANADA AND PUERTO RICO. IT DOES NOT COVER THE FOLLOWING:

Damages from improper installation.

Damages in shipping.

Damage from misuse, abuse, accident, alteration, lack of proper care and maintenance, incorrect current or voltage or acts of God.

Damage from other than normal household use.

Damage from service by other than an authorized dealer or service center.

Decorative trims, glass or light bulbs.

Transportation and shipping costs.

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The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies.

This warranty does not cover incidental or consequential damages, so the above limitations may not apply to you. Some States do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

Haier America

New York, NY 10018



