SIPB Office Activity Survey

Begin: 10/1/91
End: 10/31/91

Please fill in a circle for any category that you answer a question in.
In the upper section, check as many as apply; be sure to check a category under "total people" as well. Thank you.

Questions people ask...

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Question which Stock Answer or Help adequately answered (ie. a question we weren't really needed for)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	"Challenging" question (the user really needed help) (default for most questions)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Specific Wizard's help needed (perl, kernel hacking, etc)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Question about a SIPB Service (News, Discuss, SIPB locker)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Forwarded to OLC or other consultant's office (we couldn't answer it, ie. EZ, Cray)

Other things people ask...

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Server/Network Down
OOOOO OOOOO OOOOO OOOOO OOOOO	Request for Athena Documentation that we don't have
OOOOO OOOOO OOOOO OOOOO OOOOO	Cluster Hardware ("my mouse is broken")
OOOOO OOOOO OOOOO OOOOO OOOOO	Cluster Combination

Non-Computer things...

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Office Supplies (stapler)
OOOOO OOOOO OOOOO OOOOO OOOOO	Asked to use our phone
OOOOO OOOOO OOOOO OOOOO OOOOO	Request for Lost and Found

Documentation...

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Used our Reference Books
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Took a SIPB Handout

Total People we've helped (not counting media, below)

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Question Answered by Phone Call
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Question Answered in Person, in Office
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Helped User out in Cluster

Media Conversion:

OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	DOS PS/2 (for when the 3100's don't work well enough)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Macintosh
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	NeXT optical (or other NeXT usage)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Exabyte (8mm)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	QIC tape (RT Quarter Inch Cartridge)
OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO OOOOO	Amiga disk (requests, since the machine is out)

Send comments to: Mark Eichin <eichin@athena.mit.edu>
To print new copies: lpr /afs/.sipb/admin/text/office/QuestionLog.ps